



## Activ Child Minding Policy

At Activ Gracemere we strive to provide our members with quality services and facilities, and so are proud to offer a professional and friendly child minding service to all club members.

To take advantage of the facilities, members must:

- Be a full gym member and not on a free, casual or short-stay pass
- Maintain their account in good financial standing

Members taking advantage of this service are to adhere to the following conditions:

Age limits – 12 weeks old (3mth) to 13 yrs.

- The maximum duration of an individual stay is 1 hour: Time slots are  
MORNING:
  - 8:00am – 9:00am
  - 9:00am – 10:00amAFTERNOON:
  - 4:30pm – 5:30pm
  - 5:30pm – 6:30pmSATURDAY:
  - 8:00am – 9:00am
  - 9:00am – 10:00am

Please ensure the collection of your child is on time, so the changeover is smooth and fast.

- Bookings open at 8am the day before and can be done online via mobile or computer.
- We require a minimum of **60 minutes** notice to book in – speak to staff directly if you can't make this.
- Bookings can only be made in advance if a consultation or Personal Training session is booked in with Activ staff.
- Parents must not leave the premises while the child is in our care.
- Parents must remain with their child/children until they are completely inside the room and signed in.
- A limit of 3 children per member/family applies
- The same parent/guardian must sign the child in and out



- For the safety and health of others, we cannot accept noticeably ill children (such as those with head lice, vomiting, diarrhoea, fever or rash, green runny nose, etc.) Children that have been sick please give a minimum of 24 hours before booking the child in again or siblings.
- All Children must be immunised.
- Non-toilet trained children should arrive in a clean nappy, and be supplied with sufficient toiletries to support the duration of their stay. Children toilet training should arrive with a spare set of clothes for the duration of their stay.
- Due to allergies the only food to be brought into the room is fruit or single squeezable yoghurts all other food will be placed outside the room.
- While waiting in the foyer please keep the main door & back room clear. Children MUST remain off the main gym floor unless being accompanied to the bathroom this is a safety hazard and a law standard practise.
- When entering the room please remember we have fast little feet just inside the door eager to get out – the door must be closed at all times.

**Cancellation Policy:**

- We require a minimum of **60 minutes** notice by phone, email or face to face.
- If you do not meet these requirements unfortunately, you will be suspended from using the child minding facilities for 2 weeks.

Should there be any question or confusion regarding this policy, please contact a member of the management team.

Kind Regards,  
The Activ Gracemere Team